

Legal Expenses

Insurance Product Information Document

Company: Ageas

Product: Legal Expenses

Ageas is a trading name of Ageas Retail Limited. Ageas Retail Limited is authorised and regulated by the Financial Conduct Authority. Financial Services Register no 312468.

This document provides a summary of the key information for this product. Full information is provided in the policy documentation.

What is this type of insurance?

The insurance covers advisers' costs and other costs and legal expenses up to the limit of indemnity which is £100,000 to assist with things such as contract disputes, personal injury claims and clinical negligence.



What is Insured?

- ✓ We will appoint a solicitor to act for you that specialises in the relevant area of law
- ✓ We will act on your behalf in respect of:
 - Employment disputes
 - Contract disputes
 - Personal injury
 - Property protection
 - Clinical negligence
 - Tax investigations
 - Motor prosecution defence
- ✓ Access to a 24 hour, 365 days a year helpline for legal and tax advice on any personal matter of concern
- ✓ Access to discounted legal services
- ✓ Access to an online Legal document service to access a range of legal documents



What is not Insured?

- ✗ You are not covered for any other legal representative's costs unless court proceedings have started or a conflict of interest arises.
- ✗ Any legal costs that you pay or agree to pay before the claim is accepted.
- ✗ Where something you do or fail to do prejudices your position or the position of the insurance providers in connection with the legal action.
- ✗ Claims for property protection where the nuisance or trespass started within 180 days of the first purchase of this policy or similar insurance.
- ✗ Claims for contract disputes where the contract was entered into before you first purchased this or similar insurance.
- ✗ Claims for employment disputes where the incident occurred within 90 days of the first purchase of the policy.



Are there any restrictions on cover?

- ! There must be a 51% or greater chance of winning the case and achieving a positive outcome. Adviser costs must be proportionate to the benefit of the claim.
- ! Cover is restricted to you and your family members permanently living with you.



Where am I covered?

- ✓ Contract disputes, personal injury and clinical negligence sections of cover: The United Kingdom and the European Union
- ✓ All other areas of cover: UK and the Isle of Man.



What are my obligations?

- You must report any claim as soon as possible but within a maximum of 180 days of the date that you become aware of the insured incident
- You must act honestly throughout your dealings with us and not provide any false or fraudulent statements. If you or anyone acting on your behalf knowingly acts fraudulently we may cancel your policy and/ or initiate criminal proceedings
- You must provide us with honest, accurate and complete information, and inform us without delay of any changes in your situation
- You'll need to let us negotiate, defend or settle any disputes or claims on your behalf. You'll also need to let us take legal action in your name to get back any payment we've made under this policy
- It's really important that you're honest with us when you're buying a policy or making a claim. Providing wrong or misleading information that you know could either help you gain financially, or us suffer a financial loss, is fraud and pushes up the cost of insurance for all customers



When and how do I pay?

- Annually by credit/debit card; or
- Monthly by Instalments

**When does the cover start and end?**

This policy starts from the date you have chosen to add the cover and will run concurrently with your home insurance

**How do I cancel the contract?**

You can cancel your policy by calling 0345 165 0900 or by writing to Ageas, First Floor, Everdene House, Deansleigh Road, Bournemouth, BH7 7DU.

You can also cancel your policy by e-mailing home@ageas.co.uk

Cancellation within 14 days

- You have 14 days from either the purchase date of the policy or the date you receive the policy document (whichever date is later) to cancel the cover. Providing a claim has not been made, you will receive a full refund.

Cancellation after 14 days

- You can cancel the policy any time after the 14 days. Providing no claim has been made you will only have to pay for the number of days you were covered